

Press Release



Don't let an accident ruin your holiday

Summer is here, school holidays are fast approaching and many families are getting ready for their annual trip abroad.

But what happens if your holiday is spoilt by an injury? **Actons' Travel Claims specialist, James Chapman** says families can get significant compensation if their holiday is ruined in this way.

"If you're on holiday in the UK and have an accident which is someone else's fault, you may be able to get compensation through the normal personal injury channels, but what if you are abroad? Going through foreign courts can be complex and difficult.

If you are on a package tour, however, you may be able to claim against the travel company using the UK courts. This is possible if the injury was the fault of the travel firm itself or one of its agents, such as the hotel you are staying in.

The important thing is to gather as much evidence as you can at the time of the accident. Remember to take photos of anything relevant, such as unsafe furniture, and even the injury itself such as a burn mark.

You should also inform the holiday company representative on site and make sure your complaint is recorded in writing. If there are any witnesses among fellow holiday makers, make sure you get their details so you can contact them again in the future.

Time limits for bringing claims do vary from country to country and so it is important to take legal advice as soon as possible after returning to the UK."

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